

**FACULTY OF BUSINESS****FINAL EXAMINATION**

Student ID (in Figures) :

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Student ID (in Words) :

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Course Code & Name : **BUS3114 LEADING IN A GLOBAL ENVIRONMENT**  
Semester & Year : May – August 2020  
Lecturer/Examiner : Dr. Akram Al-Khaled  
Duration : 3 Hours

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**INSTRUCTIONS TO CANDIDATES**

1. This question paper consists of 2 parts:  
PART A (25 marks) : Answer all TWENTY FIVE (25) multiple-choice questions. Answers are to be written in the Multiple Choice Answer Sheet provided.  
PART B (75 marks) : Answer all FIVE (5) essay questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

**WARNING:** The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

**Total Number of pages = 6 (Including the cover page)**

**PART B**  
**INSTRUCTION(S)**

**: ESSAY QUESTIONS (75 MARKS)**

: Answer all **FIVE (5)** essay questions. Write your answers in the Answer Booklet(s) provided.

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**Question 1**

Interpret how could leadership personality traits relate to effective leadership.

(15 marks)

**Question 2**

Debate the following statement “Some theorists suggest that leaders should be able to adjust their style to the situation in which they find themselves. Others suggest that leadership styles are relatively fixed and that leaders should be matched to situations in which they can exercise most control”.

(15 marks)

**Question 3**

Differentiate between transformational and transactional leadership.

(15 marks)

**Question 4**

As a leader, justify how leaders should create an ethical and socially responsible culture.

(15 marks)

**Question 5**

Although each leader will have a distinct style, generally, decision-making process involves key common phases. Explain **FIVE (5)** steps of the decision making process adapted by organizational leaders.

(15 marks)

**END OF EXAM PAPER**